



Lindstrom[™]
Air Conditioning & Plumbing

Main Office: 3581 W. McNab Road, Pompano Beach, FL 33069

(888) 824-1800

Port St. Lucie Office: 635 NW Enterprise Dr., Port St. Lucie, FL 34986

(772) 600-4088

HVAC License #: CAC056703 & CAC056971

Plumbing License #: CFC1427611



LindstromAir.com • LindstromsPlumbing.com

Your satisfaction is our highest priority. We'll call you to schedule your tune up and inspection.

LINDSTROM AIR COOLING & HEATING MAINTENANCE AGREEMENT

- ◆ **LIFETIME** Repair Warranty ◆ TWO complete A/C maintenance visits annually ◆ Emergency spot coolers available ◆ Trust certified technicians ◆ Priority service over non-plan customers
- ◆ Fast response & 24/7 day emergency service ◆ No overtime service charges ◆ Extended appointment times to fit your schedule ◆ Maintain & validate manufacturer warranties
- ◆ Reduce the risk of costly breakdowns ◆ Increase efficiency ◆ Reduce energy costs
- ◆ Maintain safe operation ◆ Improve comfort and reliability ◆ 15% discount on heating & cooling repairs ◆ 15% discount on HVAC accessories, duct cleaning & duct sealing

LINDSTROM'S PLUMBING MAINTENANCE AGREEMENT

- ◆ **2-YEAR** parts guarantee (minimum) on ALL repairs ◆ 1-year labor (minimum) warranty on ALL repairs ◆ TWO annual whole-house plumbing evaluation ◆ ONE annual water heater flush
- ◆ Priority service over non-plan customers ◆ Fast response & 24/7 emergency service
- ◆ No overtime service charges ◆ Extended appointment times to fit your schedule
- ◆ Validates manufacturer warranties ◆ Ensure safe plumbing system operation
- ◆ 15% discount on plumbing repairs ◆ 15% discount on replacement water heaters
- ◆ 15% discount on sewer & water line replacements

Our Promise

We'll provide you with a complete precision tune-up on your cooling and heating equipment and a complete plumbing inspection for the term of this agreement. You will receive all the benefits and discounts listed above based on the plan that you choose.

MAINTENANCE AGREEMENT AND PAYMENT OPTIONS

Types of Maintenance Agreements

Cooling & Heating

\$244 – New Agreement
\$224 – Renewal
\$204 – Each Additional System

Plumbing

\$184 – New Agreement (up to 2.5 Bathrooms)
\$164 – Renewal
\$224 – New Agreement (up to 3+ Bathrooms)
\$194 – Renewal

PAYMENT OPTIONS: CHECK, AMEX, DISCOVER, MASTERCARD & VISA

MAINTENANCE CHECK LIST (COOLING, HEATING & PLUMBING)

Cooling Equipment Checklist: Lindstrom Air will inspect, calibrate (when applicable) and perform basic maintenance on the following: thermostat, one inch (1") filter (change if customer supplied or clean), temperature drop, condenser coil, air flow, electrical connections, amp and volt draw on motors, refrigerant charge, condensate drain, capacitors, refrigerant leaks, contactor, compressor, compressor terminals, disconnect power box, circuit breakers, evaporator coil (when accessible), cycle test for proper operation and wax air conditioner cabinet.

Heating Equipment Checklist: Lindstrom Air will inspect, calibrate (when applicable) and perform basic maintenance on the following: thermostat, one inch (1") filter (change if customer supplied or clean), temperature rise, fan control, all electrical connections, back up heat elements, sequencer operation, volt and amp draw on motors, circuit breakers, oil filter, reversing valve operation, defrost control, cycle test for proper operation and wax cabinet.

Plumbing Checklist: Lindstrom's Plumbing will evaluate and inspect all exposed and accessible plumbing within the home. Including, but not limited to, bathroom and kitchen fixtures i.e...; toilets, sinks, faucets, tubs, showers, bar sinks, laundry sinks, garbage disposals, dishwasher connections, ice maker connections, supply lines, emergency shut off valves, washing machine connections, water filters, and all exposed piping. We will test all drains to confirm flow and operation. Water pressure will be tested and recorded. Water heater(s) will be inspected for safe and proper operation including the draining and flushing of any tank-type water heaters (limited to two (2) tank-type water heaters per household). Emergency valve identification tags will be placed on the water main, water heater, and all bibb valves. On the exterior of the home, we will perform a visual inspection for obvious leaks in the yard, irrigation connection, and at the city water meter box. We will also note the presence or absence of any emergency sewer line clean out access ports. All hose bibb faucets will be inspected for proper operation.

Plumbing evaluation does not include, among other things, tankless water heater flushing, backflow testing, irrigation, concealed plumbing, video inspection, water quality evaluation, repair of any leaks, parts, supplies, electrical work.

TERMS AND CONDITIONS

This agreement is a maintenance agreement only. This is not an insurance policy, extended warranty or service contract. All warranties, implied, express or otherwise are disclaimed. This agreement is between the Seller and the Purchaser and provides for certain inspections and maintenance services for your heating, cooling and plumbing equipment selected on the front page of this agreement as indicated herein.

I. This agreement provides for specified maintenance and inspections for the heating, cooling and plumbing equipment listed on the front of this agreement.

II. We will provide the following benefits to you during the term of this agreement with respect to the selected equipment: A) We will perform semi-annual maintenance and inspections on the air conditioning and heating equipment listed on the front of this agreement for each 12-month period during the term. B) We will perform one annual whole house plumbing inspection if selected on the front of this agreement for each 12 month period during the term. C) Maintenance and inspections include services listed under maintenance checklist section. D) Listed equipment must be accessible. E) Maintenance and inspections will be scheduled and performed Monday through Saturday during regular business hours and after regular business hours at the sole discretion of Lindstrom Air. F) For all other services needed, we will provide you with priority service in scheduling your appointment over non-agreement customers. Emergency service for non-maintenance related issues will be made available 24 hours a day, seven days a week with no overtime charges, provided the cost of any emergency repairs shall be charged to the customer and not covered by the maintenance agreement. G) Repairs to the listed heating, air conditioning and plumbing equipment during the term of this agreement will receive a 15% discount off our flat-rate pricing or 15% discount of our time and material rates whichever is applicable. H) Lifetime repair warranty covers parts and labor on air conditioning and heating repairs made by Lindstrom Air and remains valid as long as this agreement is in effect but only for so long as the original customer is the owners of the equipment repaired.

Lifetime warranty excludes plumbing. If this agreement is not renewed, or is canceled, repairs remain covered by our standard 1 year parts and labor warranty effective from the date repairs were made and the lifetime warranty mentioned in this subparagraph immediately terminates. I) Special consideration is given to water-related repairs. Lindstrom guarantees for ninety (90) days from date of service all workmanship with relationship to water-related repairs (including, but not limited to, humidifiers, dehumidifiers and condensate lines) and are excluded from our lifetime service warranty.

III. This agreement will expire or be transferred as follows: A) This agreement will expire 12 months from the date of purchase. Although Lindstrom will attempt to notify agreement holder that the prepaid services are due, it is the responsibility of each agreement holder to ensure the services are rendered within the 12 month agreement period. B) If you sell your home you may transfer this agreement to the new homeowners. This agreement may be transferred by Lindstrom Air at any time to another service provider. C) Service will not be provided on any past-due account and this agreement can be canceled by Lindstrom Air for fraud, material misrepresentation, your failure to make payments required under this agreement when due or your failure to make payments for any services or goods rendered or provided by us to you, whether in connection with this agreement or otherwise.

IV. This agreement can be canceled as follows: A) Within the first three (3) days following the effective date (see instructions below). B) Beyond the first three days, Lindstrom Air will refund the unused portion of the cost of membership within twenty-one (21) business days from the date of written notice of a request for cancellation. Refunds are calculated pro rata based on 90% of the unused portion, less any and all service discounts received during the term this agreement.

V. In the event of a natural disaster, local disaster, declaration of a state of emergency by any federal, state or local agency or municipality, outbreak of disease, fuel shortage, or any other event which makes the providing of services by Lindstrom Air under this agreement impractical, frustrates the performance of this agreement or otherwise impacts the ability of Lindstrom Air to perform the obligations of this agreement, Lindstrom Air shall be excused from performance for that period of time in which it is impracticable or impossible to perform the obligations under this agreement.

THREE DAY AGREEMENT CANCELLATION INSTRUCTIONS

YOU HAVE 3 DAYS FROM THE AGREEMENT EFFECTIVE DATE (ON THE FRONT) TO CANCEL THIS AGREEMENT. IF YOU CANCEL THIS AGREEMENT, YOU WILL BE REFUNDED WITHIN 21 BUSINESS DAYS FOLLOWING RECEIPT BY THE SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THIS TRANSACTION WILL BE CANCELED.

IF YOU CANCEL THIS AGREEMENT, YOU ARE RESPONSIBLE TO PAY SELLER FOR ANY GOODS, SERVICES AND DISCOUNTS RECEIVED UNDER THIS AGREEMENT.

IF YOU DO NOT PAY FOR THE GOODS, SERVICES AND DISCOUNTS RECEIVED UNDER THIS AGREEMENT WITHIN 10 BUSINESS DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, THE AGREEMENT WILL REMAIN IN EFFECT AND YOU WILL REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THIS AGREEMENT.

TO CANCEL THIS TRANSACTION, DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE (OR OTHER WRITTEN NOTICE), OR MAIL (POSTMARKED WITHIN 72 HOURS), TO: LINDSTROM AIR CONDITIONING AND PLUMBING, INC. 3581 W. McNAB ROAD, POMPANO BEACH, FL 33069.

I HEREBY CANCEL THIS TRANSACTION.

Buyer's Signature _____

Date ____/____/____



For every friend, neighbor, or relative you refer to us that is a new customer, we'll send you \$25 to show our gratitude; and if that person purchases a complete air conditioning and heating system from us we'll send you \$100. In 2018, our satisfied customers earned over \$10,000 in referral rewards—join the club today and let us thank you too! Just have your friend, neighbor or relative call (888) 824-1800 and tell us they were referred by you. Thanks, we appreciate you sharing your experience.